



**FENETEX**  
RETRACTABLE SCREENS

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Warranty information and registration is available online at [www.fenetex.com/warranty-registration](http://www.fenetex.com/warranty-registration). For the best service and product updates please, visit our website and register your serial number shown on the data sticker attached to this booklet.

If you need assistance or service with your Fenetex screens, please contact your installer. You can also email [service@fenetex.com](mailto:service@fenetex.com). If contacting Fenetex with a service related question, please include the serial number with your email.

## OWNER'S GUIDE

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## Screen Operation

Your installer has programmed a particular screen or set of screens to a channel on your remote. Pressing up or down will cause the selected screen to move in the chosen direction. As simple as they are, there are a few things to keep in mind when using Fenetex screens.

- Your screen has obstacle detection. If the screen stops on its way down because of wind or an obstacle, the motor will stop turning. If you have a Fenetex remote, your motor will automatically resume downward travel a few moments after stopping. If you have a Somfy remote, press the up button for a moment, then press the down button.
- During high winds the screens may require assistance to go down. If the screen repeatedly stalls going down, stop the screen with the remote, wait for the wind to settle and try again, or assist the screen manually.
- Do not roll the screens up when they are wet.
- Fenetex screens are much stronger than other screens. However, unless screen is rated for hurricanes, do not deploy screens during hurricanes or other severe weather events.

## Maintenance and Service

**Screens:** Fenetex screens typically do not require maintenance beyond occasional cleaning and lubricating. If you find your screens are needing more maintenance than this, please contact us.

**Cleaning:** Wash screen and tracks with a soft brush and mild detergent. Rinse and allow to dry completely before raising screens. Do not spray water into the housing or on the reel, this may damage the motor. Pressure washers are not recommended.

**Clear Vinyl:** After cleaning and drying, use a clear vinyl window cleaner/polish such as IMAR 313\*. Vinyl windows should be cleaned and polished every 6 months.

**Service:** No regular service is required. However, it's a good idea to operate motors occasionally and on an annual basis have your installer inspect, adjust, and lubricate the tracks.

**Lubricating:** Only use a Teflon-based dry lube such as McLube Sailkote\*. Never use silicone or oil-based products.

**Motors:** Typical issues that affect motor function are loss of power or accidental changes to the motor's programming. If programming has been affected, please contact your installer. If your motor does not have power, check circuit breakers and/or GFI outlets.

**Adjusting Tracks:** Fenetex One-Track screens are self adjusting. Some Fenetex screens are manually adjusted, if your screens appear wrinkled or are binding in the tracks, they most likely need to be adjusted. If adjustment is necessary please call your installer or Fenetex for guidance.

\*Available through Amazon, West Marine, and others.